

also uses the City Council's Goals to determine priorities for the City's services and programs.

Per the City Council Rules Committee's request, presented herein is a new goal that establishes the importance of investing in the City's employees and volunteers through training and education, promotional opportunities, and collaboration. The proposed goal also demonstrates the City's commitment to operational excellence and exceptional customer service provided to the community.

City Council Committee Review and Action

At its July 11, 2019 meeting, the City Council Rules Committee requested that staff propose a goal to the City Council for approval.

Fiscal Impacts

There is no fiscal impact.

PREPARED BY: Emily Hung, Human Resources Manager, City Manager's Office



City of San Leandro

Meeting Date: January 6, 2020

Resolution - Council

File Number: 19-655 **Agenda Section:** CONSENT CALENDAR

Agenda Number:

TO: City Council

FROM: Jeff Kay
City Manager

BY: Jeff Kay
City Manager

FINANCE REVIEW: David Baum
Finance Director

TITLE: RESOLUTION of the City of San Leandro City Council Approving a New City Council Goal that Supports and Recognizes Employees and Volunteers

WHEREAS, the City Council hereby establishes the importance of investing in the City's employees and volunteers through training and education, promotional opportunities, and collaboration; and

WHEREAS, it is appropriate to add a new goal that recognizes the importance of an inclusive work environment and demonstrates the City's commitment to operational excellence and exceptional customer service through a culture of kindness internally and to the entire community.

NOW, THEREFORE, the City Council of the City of San Leandro does RESOLVE as follows:

That the City of San Leandro hereby amends the City Council Goals to add the following goal:

Promote and maintain an inclusive work environment that values employee and volunteer contributions, supports professional growth and development, and fosters a culture of kindness in the delivery of service.